► If [Partner Name] is not your reseller, or you are not involved in the purchasing process, select below to terminate the survey.

[Partner Name] is not my reseller

If [Partner Name] is not my reseller is selected, the survey will be terminated.

► How likely are you to recommend your reseller [Partner Name] as a provider of Autodesk products and services? (Where 0 is not at all likely and 10 is very likely)

← Not at all likely										Very likely $ ightarrow$
0	1	2	3	4	5	6	7	8	9	10
0	0	0	0	0	0	0	0	0	0	0

► In addition to purchasing your license, did you purchase support services directly from your reseller?

C Yes

C No

► Please use the following 0-10 scale, where 0 represents "Very Poor" and 10 represents "Excellent."

If you are not able to give a rating then please check "Don't know or Doesn't Apply."

	← Very Poor						$_{\sf Excellent}$ $ ightarrow$					
	0	1	2	3	4	5	6	7	8	9	10	Don't Know or Does Not Apply
Your Reseller's understanding of your design process	0	0	0	0	0	0	0	0	0	0	0	O
Your Reseller's ability to recommend the right Autodesk product to improve your design process	۲	۲	0	٢	O	O	0	۲	٢	0	۲	۲
The installation/configuration provided by your Reseller	0	0	0	0	0	0	0	0	0	0	0	0
The training provided by your Reseller	۲	۲	۲	۲	۲	۲	۲	۲	۲	0	۲	Ô
The product technical support provided by your Reseller	0	0	0	0	0	0	0	0	0	0	0	Ō
The customization/consulting provided by your Reseller	۲	0	۲	۲	۲	۲	۲	۲	۲	0	Ô	۲
The ease of doing business with your Reseller	0	0	0	0	0	0	0	0	0	0	0	O

► What, if anything, is the single most important change that would allow [Partner Name] to serve you better?

By submitting your answer, you agree that the information provided by you in this survey:

• May be used, processed and stored by Autodesk, Inc. subject to the Autodesk Privacy Policy (this may involve crossborder transfers of information as described in the policy);

• May be shared by Autodesk with its worldwide resellers, combined with other feedback we receive;

• May be shared by Autodesk with your Autodesk reseller, and used by Autodesk and/or your Autodesk Reseller to contact you to make sure we fully understand your feedback.

Your feedback will help identify areas in which we and your Autodesk Reseller can focus to better meet your needs. You may withdraw this consent for the future at a later time.

Submit